



Greater New Jersey Annual Conference
of The United Methodist Church
1001 Wickapecko Drive, Ocean, NJ 07712-4733
Voice: 732-359-1000 Fax: 732-359-1049 Toll Free: 877-677-2594
Web Site: www.gnjumc.org

October 30, 2013

My name is Leo Park. I am currently in charge of IT for the Greater New Jersey Annual Conference of The United Methodist Church. The Greater New Jersey Annual Conference is the headquarters of about 600 United Methodist churches throughout New Jersey and the sections of New York and Pennsylvania. The Conference office is located in Ocean Township, New Jersey.

We have been using Managed IT services provided by Kokua Technology since 2008. Currently Kokua Tech provides their service for 5 servers, 6 routers, 4 switches, 15 printers, 74 computers, 22 iPads, and 35 iPhones. Kokua Tech also manages Office 365 Exchange server for our email system. I am very happy with the services Kokua Tech renders. Whenever I call for technical support, there is always a real person answering my phone call and they try their best to help me resolve the issue.

Kokua Tech has helped us with several major projects. One of the recent projects was Office 365 Migration Project. They helped us with transitioning from our in-house MS Exchange Server to MS office 365 Exchange Server. The team of Kokua Tech orchestrated the transition over the weekend and came to the Conference office following week to sync all devices (36 desktop profiles, 39 laptop profiles, 35 iPad profiles, and 41 iPhone profiles) and make sure email was being properly directed on each device. I was very impressed with the work they did. The entire transition was so seamless.

I strongly recommend Kokua Tech for Managed IT support.

Sincerely,

Leo Park
Information Resources Assistance
Ph: 732-359-1036
Email: Lpark@gnjumc.org